

**TEMPORARY SUSPENSION OF  
EMERGENCY DEPARTMENT  
SERVICES**

**STE. ROSE AND AREA RESIDENTS**

Until further notice,

*There will be*

NO Emergency Department Services at  
**Ste. Rose General Hospital**

**Daily from 08:00 PM until 08:00 AM**

**Ste. Rose physicians will be providing regular Emergency  
Department Services daily from 08:00AM until 08:00 PM**

**During the suspension of services, individuals requiring emergency department  
services are encouraged to call the Ste. Rose General Hospital at (204) 447-2131  
to determine the nearest open emergency department.**

**For any EMERGENT situations - call 911.**

The Prairie Mountain Health EMS (ambulance) service will continue to provide emergency response for the community of Ste. Rose and surrounding areas. All residents making 911 calls are transported to the nearest open emergency department.

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**Individuals requiring health advice are encouraged to call  
Health Links/Info Santé at 1-888-315-9257.**

*For a connection with a family doctor in your area, please contact the Family Doctor Finder program  
at 1-866-690-8260 or [www.manitoba.ca/familydoctorfinder](http://www.manitoba.ca/familydoctorfinder)*

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## Do You Have Questions????

### **What if I have a heart attack? Or my child hurts themselves?**

*In any EMERGENT situation, whether your facility is experiencing a temporary shift in service or not, **you should phone 911**. 911 operators will dispatch an ambulance to your location and will provide you on the phone help in dealing with your emergency.*

*When the ambulance arrives, the ambulance staff (EMS) will be able to provide you with the care you need. EMS staff are trained to assess the level of care (urgency) you require, provide treatment and transport you to the facility nearest your location that is offering emergency room services.*

### **I need to see a physician for a non-urgent issue – what do I do?**

*The East Parkland Medical Group Clinic (204-447-2089) will continue to operate normal working hours.*

*During this time of reduced physician services in Ste. Rose, the public may experience increased difficulty in getting routine clinic appointments. To assist clinic staff and help reduce waiting times, please schedule routine visits (eg. physicals, prescription renewals) well in advance.*

### **What if I need to see a doctor and can't get an appointment that day?**

*If you are unable to get an appointment to see a physician the day you require, and your symptoms are not urgent or emergent, you may wish to try to get an appointment in another community.*

*You can also call **Health Links/Info Sante at 1-888-315-9257** for telephone advice. Health Links / Info Santé provides 24 hour, 7 days a week, telephone information service by Registered Nurses with the knowledge to provide answers over the phone and guide you to the care you need.*

### **What happens to the personal care home residents?**

*The personal care home in Ste. Rose will remain open and the residents will not be affected at this time.*

### **What ambulance costs can I expect?**

*Ambulance services in Manitoba are not an insured service. Therefore, you may be responsible for the costs of this service. Prairie Mountain Health makes every attempt to assist residents with payment methods they can afford (i.e. time payments). Individuals are encouraged to consider private insurance coverage (e.g. Blue Cross) to manage the costs of this service.*

The public can visit the PMH website at [www.prairiemountainhealth.ca](http://www.prairiemountainhealth.ca)  
(Emergency Department Schedules) to view current Suspension of Service notices.