

# DECLARATION OF PATIENT VALUES

Prairie Mountain Health is committed to putting patients first by providing quality, patient and family centered care. Our goal is the best possible patient experience. We depend on patients and families to be our partners in achieving this.

Our patients have identified these values as important to them:



<b>DIGNITY, RESPECT, AND TRUST</b>	<ul style="list-style-type: none"><li>&gt; Treating me with care and kindness</li><li>&gt; Taking time to listen and talk with me</li></ul>	<ul style="list-style-type: none"><li>&gt; Considering my choices, values, culture and beliefs</li><li>&gt; Showing compassion</li></ul>
<b>ACCESSIBILITY &amp; RESPONSIVENESS</b>	<ul style="list-style-type: none"><li>&gt; Having access to care</li><li>&gt; Having my concerns taken seriously</li></ul>	<ul style="list-style-type: none"><li>&gt; Being cared for in a timely manner</li><li>&gt; Assistance with the coordination of my healthcare journey</li></ul>
<b>QUALITY</b>	<ul style="list-style-type: none"><li>&gt; Using my feedback to improve care and services</li><li>&gt; Providing me with care that is based on evidence</li></ul>	<ul style="list-style-type: none"><li>&gt; Providing me with care that is appropriate for my needs</li><li>&gt; Keeping me safe while receiving care</li></ul>
<b>INFORMATION SHARING</b>	<ul style="list-style-type: none"><li>&gt; Keeping my information confidential and secure</li><li>&gt; Talking to me about my healthcare options, medications or tests</li></ul>	<ul style="list-style-type: none"><li>&gt; Having my health care provider use words I can understand</li><li>&gt; Having the information needed to make good decisions about my health</li></ul>
<b>PARTICIPATION</b>	<ul style="list-style-type: none"><li>&gt; Being as involved in my care as I am able</li><li>&gt; Taking part in decisions about my care</li></ul>	<ul style="list-style-type: none"><li>&gt; Involving of my family / support system</li><li>&gt; Knowing that my choices are heard and respected</li></ul>